

Sales Support

Phone: 866-322-7066
Fax: 866-322-5933
nannuities@sfgmembers.com

- Product information
- Agent training
- Illustrations
- Marketing materials
- Supply requisitions
- Marketing promotions

Marketing Incentives

Fax: 800-606-7330

- Coupon Incentives
- Agent Referral Forms
- Prize Contest Forms

Contracting

Phone: 866-322-7068
Fax: 866-322-7072
nacontracting@sfgmembers.com

- Questions on contracting applications
- Agent change of record requests
- Errors and omissions
- State insurance licenses
- Agent contact change requests/transmittals

Annuity Claims

Phone: 877-880-6367
Fax: 877-586-0249

- Filing a claim
- Annuitization quote
- Beneficiary change
- Matured contracts

New Business

Phone: 866-322-7067
Fax: 866-322-7073

nbprocessors@sfgmembers.com

- Pending business
- Outstanding New Business requirements
- Signed delivery receipts and amendments

nbtransfer@sfgmembers.com

- Transfer status
- Transfer corrections

Mobile App Access

Use this mobile app to check pending business on the go.



Visit m.NorthAmericanCompany.com, enter your user name and password (same as on our website) and follow the steps to get started.

Advertising Review

apc@nacolah.com

- Obtain review/approval for your advertising

Suitability

Phone: 877-858-1364
Fax: 855-293-1608
Suitability@sfgmembers.com

- Suitability requirements

Commissions

Phone: 866-322-7068
Fax: 866-322-7072
annuitycommissions@sfgmembers.com

- Questions on commissions

Customer Contact

Phone: 866-322-7069
Fax: 866-322-7071
fixedcs@sfgmembers.com

- Questions on in-force policies
- Policy values
- Partial withdrawal/full surrender requests/surrender release form
- Ownership, name, address and allocation changes



Annuity

www.NorthAmericanCompany.com